

1. Start by logging into Xactus360 and opening the borrowers file from the home page.



2. On the left-hand side under Actions, click Repull Frozen Credit Files.



Actions:

- [Copy/Merge/Unmerge](#)
- [Order SupplementX](#)
- [Order RescoreX](#)
- [Refresh Report](#)
- [Compare Reports](#)
- [Submit Service Request](#)
- [Download Loan Data/1003](#)
- [Add Red Flag Report](#)
- [Reassign Report Owner](#)
- [Upload Supporting Docs](#)
- [Convert to Mortgage Only](#)
- [Order New Credit ReportX](#)
- [Order New Mortgage Only](#)
- [Order New Pre-QualificationX](#)
- [Repull Frozen Credit Files](#)
- [Options:](#)
- [Subscriber Directory](#)
- [View Authorization](#)
- [Letter Of Explanation](#)
- [Consumer Disclosure](#)
- [Score Disclosure](#)
- [Adverse Action Notice](#)
- [Customize Report](#)

| Borrower | | Co-Borrower | |
|---|------------------------------------|---------------------------------|---------|
| Borrower: Frozen File SSN: 000-00-0032 | | Add Co-Borrower | |
| Address: 600 Saw Mill Rd | | | |
| West Haven, CT, 06516 | | | |
| Email: | | Phone: | |
| Scores | | | |
| | TransUnion | Experian | Equifax |
| FICO: | Frozen | Frozen | Frozen |
| Credit Assure: | | | |
| Wayfinder™: | Frozen | Frozen | Frozen |
| What-If™: | Frozen | Frozen | Frozen |
| Summary | | | |
| Accounts: 0 | Balance: \$0 | | |
| Open Accounts: 0 | Payment: \$0 | | |
| Delinquent Accounts: 0 | Past Due: \$0 | | |
| Details | | | |
| Loan Number: | Status: Completed | | |
| Report ID: 49102362 | Entered: 07-21-2023, 02:55:01 PM | | |
| Report Type: Credit ReportX | Completed: 07-21-2023, 02:55:02 PM | | |
| Available Reports | | | |
| | Report Type | Date | Format |
| View Download | Credit ReportX | 07-21-2023, 02:55:02 PM | PDF |

3. Check Consumer Lifted Freeze on each bureau to repull. Or, if a pin number was provided, it can be entered in the Consumer Supplied PIN field.

Repull Frozen Credit Files

The Applicant(s) credit file is frozen at the credit bureau(s) listed below. To repull a file, select the appropriate checkbox and enter the consumer's PIN if required. Clicking the Submit button will repull the selected credit files. There is a charge per bureau per borrower. (TU: \$7.50, EXP: \$7.50, EQX:\$10.25)

Frozen File
600 Saw Mill Rd
West Haven, CT, 06516

| Bureau | Consumer Lifted Freeze | Consumer Supplied PIN |
|-------------------|-------------------------------------|-----------------------|
| Equifax | <input checked="" type="checkbox"/> | <input type="text"/> |
| Experian | <input checked="" type="checkbox"/> | <input type="text"/> |
| TransUnion | <input checked="" type="checkbox"/> | <input type="text"/> |



4. If you wish to pay by credit card, please fill in this information as well. When all is complete, please click Submit. Please note the file number will remain the same.

Credit Card Information:

I authorize the use of the card below to pay for this order
 Don't pay for this order by credit card

First Name Last Name

Company

Address

City State Zip

Card Type
Visa

Card Number

Expiration Date
August (08) 2022

Save as default
NO

←

PLEASE LET US KNOW IF YOU HAVE ANY QUESTIONS OR CONCERNS AND WE WILL BE HAPPY TO HELP.