

1. Start by logging into Xactus360 and opening the borrowers file from the home page.



2. Under 'Cancel Life of Loan', click one of two options:  
Loan Did Not Close – Refund and Stop Tracking  
Loan Paid Off – Stop Tracking

**FL<sup>x</sup>** Flood ReportX

[Transfer to lender](#) [Dispute](#)

**Borrower**

**Name** Nickie Green  
**SSN** 123-00-3333

**Property**

**Address** 100 Terrace Av, West Haven, CT 06516

**Order Details**

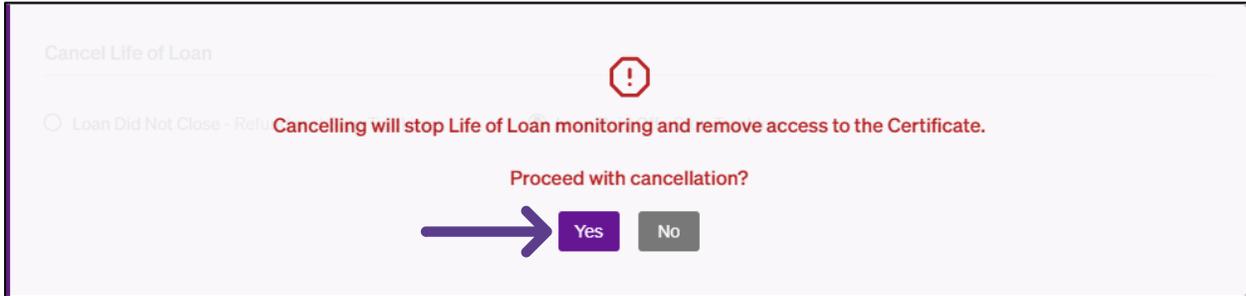
[View Report](#) [Download Report](#)

**Report ID** 5621758  
**Order Number** 13601873  
**Loan Number**  
**Report Type** Life of Loan  
**Operator** Xactus Demo  
**Status** Completed  
**Ordered** 08-30-2024, 11:25:59 AM  
**Completed** 08-30-2024, 11:26:06 AM

**Cancel Life of Loan**

Loan Did Not Close - Refund and Stop Tracking  Loan Paid Off - Stop Tracking

3. A message will appear for you to confirm you wish to stop Life of Loan monitoring and be removed with accessing the Certificate. To process, click Yes.



4. The status will now show as 'Canceled'.

**FL<sup>x</sup> Flood ReportX**

Life of Loan has been successfully cancelled!

Borrower	
Name	Nickie Green
SSN	123-00-3333

Property	
Address	100 Terrace Av, West Haven, CT 06516

Order Details	
Report ID	5621758
Order Number	13601873
Loan Number	
Report Type	Life of Loan
Operator	Xactus Demo
Status	Canceled
Ordered	08-30-2024, 11:25:59 AM
Completed	08-30-2024, 11:26:06 AM

NOTE: Cancellations are only available on Life of Loan reports.

PLEASE LET US KNOW IF YOU HAVE ANY QUESTIONS OR CONCERNS AND WE WILL BE HAPPY TO HELP.